

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

C A No. Applied for Complaint No. 182/2022

In the matter of:

Sanjeev Gupta

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

- 1. Mr. P.K. Singh, Chairman
- 2. Mr. Nishat Ahmed Alvi, Member (CRM)
- 3. Mr. P.K. Agrawal, Member (Legal)
- 4. Mr. S.R. Khan, Member (Technical)

Appearance:

- 1. Mr. Vinod Kumar, Counsel of the Complainant
- 2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Vijay Rana & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 20th December, 2022
Date of Order: 22nd December, 2022

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on pretext of enforcement and energy dues. Complainant, pleading that respondent has wrongly rejected his application for new connection; therefore, he has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

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- 2. The complainant in complaint stated that he applied for new electricity meter vide request no. 8005787123, 8005775993, 8005775987 in the name of Sanjeev Gupta at house no. E-59, TF, UGF & FF Jawahar Park, Laxmi Nagar, Delhi-110092. He also submits that respondent rejected his applications for new connection on the pretext of pending enforcement and energy dues. Therefore, complainant's application for new connection may be granted.
- OP in its reply briefly submitted that complainant is seeking new electricity connections at premises bearing no. E-59, Jawahar Park, Laxmi Nagar, Delhi-92 for third floor, first floor and under ground floor respectively. The complainant applied for new connection vide request no. 8005787123, 8005775993 and 8005775987.

During site visit on account of multiple deficiencies including outstanding dues the new connections to the complainant were rejected.

- During the course of hearing both the parties stated that matter is amicably settled between them and they also filed withdrawal letter to this fact.
- 5. In the facts and circumstances the withdrawal is allowed. Hence, complaint is dismissed as withdrawn.
- 6. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

(NISHAT A. ALVI) MEMBER (CRM)

(P.K. AGRAWAL) MEMBER (LEGAL)

(S.R. KĤAÑ) MEMBER (TECH.) (P.K. SINGH) CHAIRMAN

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